

Transcendent TR MAUI App Guide: iOS (SSO Login)

Version 1: Corporate (SSO) Users

Overview

This guide provides instructions for installing the new Transcendent Mobile Application (TR MAUI) from the Apple App Store, registering your device, and logging in using your corporate or SSO credentials.

It is important to synchronize your work on the current version of the application on your device before downloading/installing it to avoid any issues.

Installing the Transcendent Application

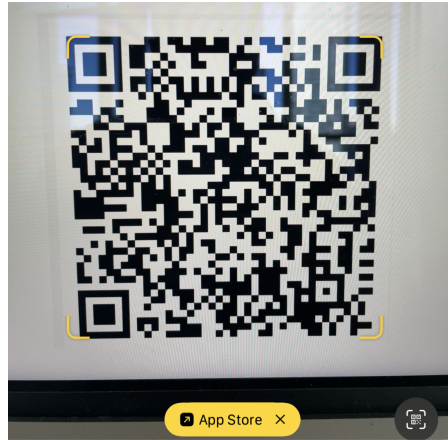
1. Scan or Search:

- **Option 1 (QR Code):** Scan this QR code with your device's camera and tap "**App Store**" to navigate directly to the application.

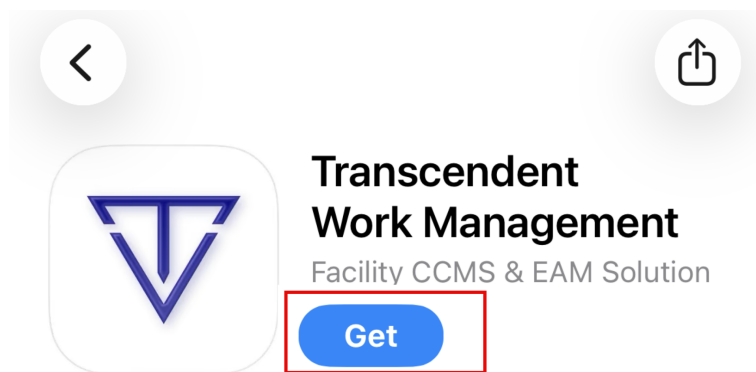
OR

- **Option 2 (Search):** Open the Apple App Store and search for "**Transcendent Work Management**".

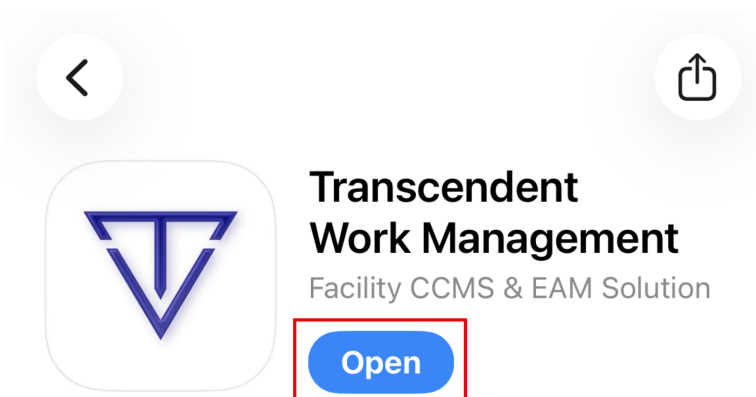




2. **Download:** Open the app page. At the top, select “Get” to download and install the application. (Depending on whether you downloaded the application previously, “Get” may be replaced with a Cloud Download Icon or “Open”)



3. **Open:** Once installed, tap “Open” to launch the application, or tap the app icon on your home screen.





Registering Application to Transcendent Database

When the application launches for the first time, the Registration Page appears. Use the following info to register your device.

1. Customer ID: [Your Customer ID]
2. Site ID: [Your 5 Letter Site ID]
3. Tap on "**Register**"
4. You can also choose "**Scan Registration QR Code**" if available.



Register Device

All fields are mandatory

Customer ID

1

Site ID

2

3

Register

4

 Scan Registration QR Code

 About

 English

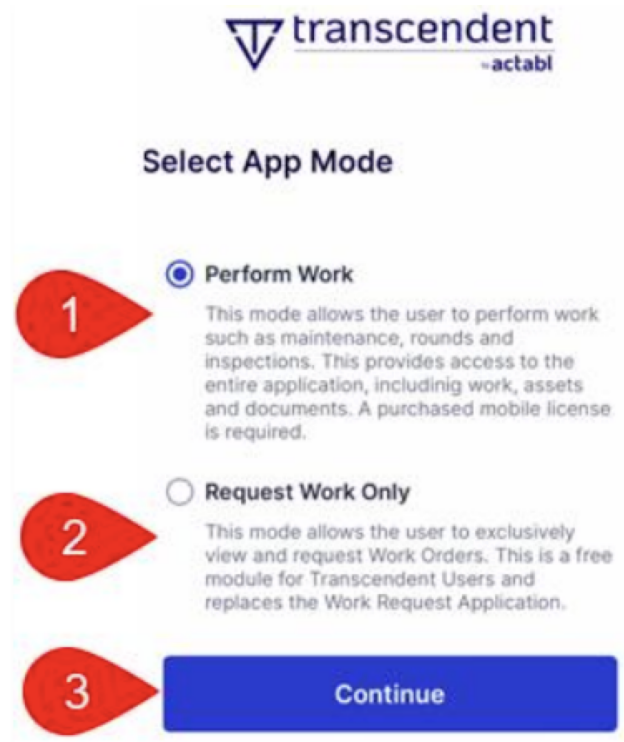
Selecting the Application Mode (Optional)

Heads Up! This screen may not appear if your account is pre-configured.

After registration, you may be asked to select an App Mode. If the “Select App Mode” screen appears, choose the appropriate option below. **If the screen does not appear, skip to the “Logging In” section.**

After the device registers, if the “Select App Mode” screen appears, select the appropriate option:

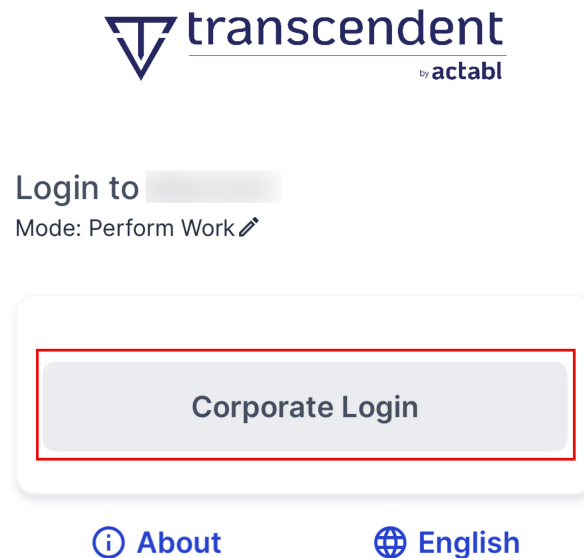
1. **Perform Work:**
 - Allows user access to the full application (performing work, assets, documents, dashboard, AE, etc.) and **consumes a license subscription.**
2. **Request Work Only:**
 - Only allows viewing and submitting Work Requests. No other functionality enabled.
 - **Does not consume a license subscription.**
 - Can have **unlimited** devices set to this mode at your site. Once registered, you can log in with the same credentials as the Legacy Application.
3. Select your choice and tap “Continue”.



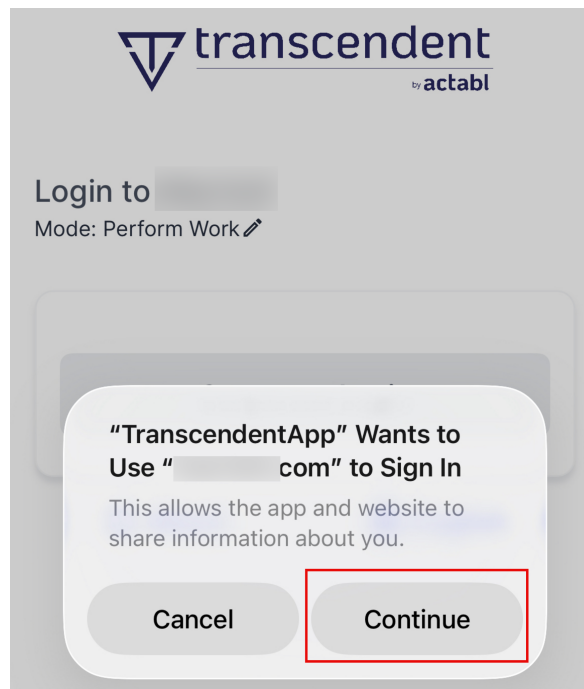
Logging In (SSO Corporate Login)

When presented with the Login page. Use the following steps to log in:

1. Tap on the '**Corporate Login**' button.



2. If prompted, tap "**Continue**" to allow the app to use your corporate sign-in.

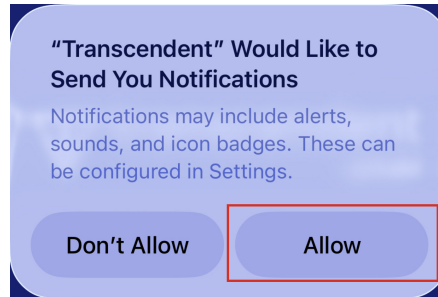


3. On your corporate login portal, you can log in with your **corporate credentials** (same credentials used to access the Transcendent website)

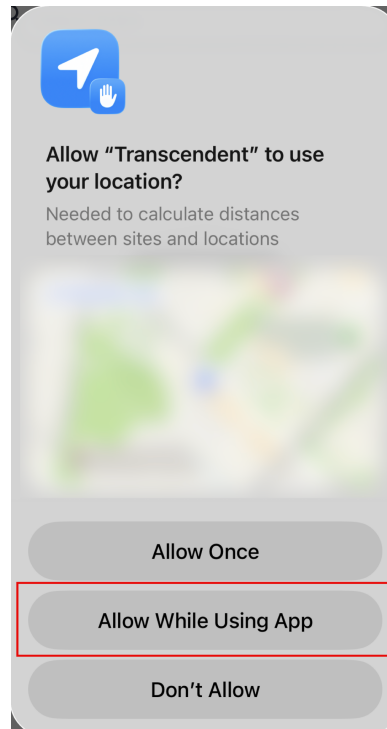
Allowing App Permissions

If this is your first time launching the Transcendent Application, you will be asked to accept a few different permissions within the application:

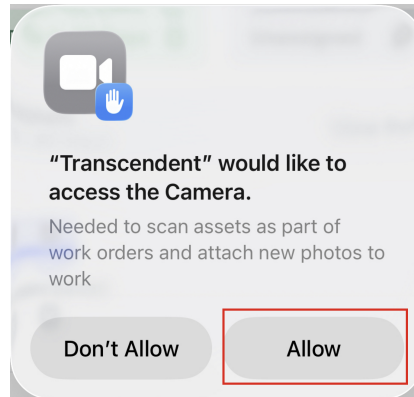
1. **Notifications:** When the application is launched for the first time, the **Notification Permissions** will automatically populate. Select **“Allow”** to receive pop-up notifications for assigned work orders.



2. **Location:** When attempting to use a feature that requires access to location (e.g., switching sites), the **Location Permissions** will automatically populate. Used mostly for users who work at multiple properties. Select **“Allow While Using the App”** for location-based features.



3. **Camera:** The first time you attempt to scan a bar/QR Code, the application will ask for **Camera Permissions**. Select **“Allow”** to use features like scanning bar/QR codes. Otherwise, you will not be able to scan assets.



If you run into any issues with the new application, please let us know as soon as possible at tr-support@actabl.com.